

Accurately and efficiently fulfill customer maintenance requests

A simple solution to digitally capture essential data using Microsoft Dynamics for service management and Maximo for maintenance operations

Wasting time incorrectly processing customer service requests is costly

- Unable to collect critical data from the initial service requests
- Maintenance personnel can't link relevant asset information
- Recurring safety issues and unfulfilled service requests
- Unable to cope with continuous customer complaints
- Lack of being able to provide proof of repair and service
- Unable to deliver the information maintenance staff need to work effectively

Qellus Extended ECM for Microsoft Dynamics 365 and IBM Maximo



Access key data from service requests



Process work orders accurately and efficiently



Improve your customer relationship

A smooth, all-in-one data-sharing solution for your maintenance personnel, finance team, and customers. It enables access to critical data from the initial request to process the maintenance work order correctly and efficiently.



Book a consultation

We review your service request processes to ensure seamless hand-off between your customers and maintenance personnel.



Implementation

Implement specific functionality that provides efficient service requests right the first time that satisfy maintenance work orders.



Enjoy efficient maintenance

Reduce costs and make your customers happier throughout better maintenance processes.

[Book a consultation](#)

Improve your maintenance and operations!

+20 years of passion managing our customers' information and apply that experience to maintenance and operations business solutions.

'We can now deliver a safe and efficient operation due to higher quality data'

Chief Analyst, oil and gas company.

Process your maintenance work correctly and efficiently

A proven solution that ensures seamless hand-off between your customers, maintenance personnel, and the finance department. Digitally capture detailed information from your customers' service requests using Microsoft Dynamics and seamlessly fulfill maintenance work orders in IBM Maximo. Stop wasting time in processing maintenance and operations incorrectly; save cost, unfulfilled service requests and avoid safety issues today.